

Managed **IT Services**

Dedicated Remote IT Support

- ✓ A dedicated 2-hour support slot
- ✓ Available Monday to Friday
- ✓ Meetings to be scheduled in advance
- ✓ Time slot will overlaps with your business hours
- ✓ Delivered via secure remote session or video meeting

Price: USD 9 /user/month



Patch and Vulnerability Management

- ✓ Supported platforms: Windows, macOS, and Linux servers
- ✓ Regular OS security updates and critical patches
- ✓ Third-party software patching (supported applications)
- ✓ Patch scheduling to avoid business disruption

Price: USD 5 /device/month

